



PATIENT RIGHTS

- You have the right to considerate and respectful care.
- You have the right to participate in the development and implementation of your plan of care.
- You will not be denied access to care due to race, creed, color, national origin, sex, age, sexual orientation, disability or source of payment.
- You have the right to information about your diagnosis, condition and treatment in terms that you can understand.
- You have the right to refuse treatment and to be informed of the possible consequences of the refusal.
- You are entitled to be free from all forms of abuse or harassment.
- You have the right to personal privacy and to receive care in a safe environment.
- You have the right to a prompt and reasonable response to any request for services within the capacity of this healthcare facility.
- You have the right to express concerns or grievances regarding your care to the clinic staff or to governing local/state/federal agencies.
- The confidentiality of your clinical and personal records will be maintained.
- You have the right to see and receive copies of your medical record within the limits of the law.